



USE-ME.GOV

Usability-driven open
platform for mobile
government





USE-ME.GOV is

An EU research and development project designed to support and encourage the access to new e-government services at any time and anywhere through the use of mobile communications and Internet technologies





Our long term goal (1)

- To contribute to a **Next-Generation Open Service Platform for mobile users** that can be shared by networked authorities and institutions in terms of technical infrastructure, information (content) as well as a framework for commercial exploitation
- This contribution is seen as a promising approach to harmonise the quality of public services and to **overcome related *divide phenomena*** (the tendency towards the “technological” divisions of modern society)





Our long term goal (2)

- Platform sharing explored on the basis of attractive business models would also provide the conditions for **cost-efficient mobile services** namely in geographical areas with low internet penetration
- The Open Service Platform will comply with **high-level requirements** that impact positively on the overall cost of deployment, such as sharing of information (content), independence from commercial off-the-shelf software, interoperability and scalability





USE-ME.GOV Services

- **City Information Broadcasting**
- **The Mobile Student**
- **Healthcare information**
- **Citizen Complaint Service**





USE-ME.GOV Services will...

- Address **specific user needs**, with different background, age and interests, overcome bureaucratic barriers, enhance quality of life for citizen and help private companies to streamline their business activities
- Feature a high level of **usability and user friendliness**, allowing for easy search of information considering location, context and user interests
- Be **easy to configure and deploy**, not depending on expensive software-hardware products or demanding technological skills, allowing for shared use of technical resources and content





Technical Approach

The USE-ME.GOV service platform will be built on **Web Service technology**, allowing for communication between components on different platforms based on different standards. Open standards will be applied to:

- **Service interface descriptions**
- **Location service protocols**
- **Service request protocols**
- **Privacy policies**
- **Security models**
- **Data formats (such as for geographical and location information)**





Partners

Research Partners (ICT Companies and Universities)

PortugalSpace - Portugal

Amena - Spain

Universidade do Minho - Portugal

Indra - Spain

The Poznan University of Economics - Poland

**FIT - Fraunhofer Institute for Applied
Information Technology - Germany**

Arakne - Italy

IntuiLab - France





Partners

End Users (Local Governments and R&D Centers)

Vila Nova de Cerveira - Portugal

FORMATEX - Spain

Gdynia - Poland

Bologna - Italy





Website - www.usemegov.org

use - me - Microsoft Internet Explorer

File Modifica Visualizza Preferiti Strumenti ?

Indietro → → → → → Cerca Preferiti Cronologia

Indirizzo <http://www.usemegov.org/> Vai Collegamenti >>

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Presentation

The **USE-ME.GOV project** focuses on a new open platform for mobile government services, supporting usability, openness, interoperability, scalability, thus facilitating service deployment and access, as well as attractive business models satisfying service providers, public authority and citizens.



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Internet





What Makes USE-ME.GOV Special (1)

The USE-ME.GOV open source platform will enable authorities:

- **to share common modules with other departments or authorities (for example subscription, alerting components)**
- **to secure development and operation by open source transparency**
- **to attract further mobile operator independent of respective interfaces**
- **to estimate efforts, outcome and benefits in advance**





What Makes USE-ME.GOV Special (2)

Moreover, the open service platform will satisfy the most important and critical usability requirements in terms of:

- user-friendly application interface design and interactivity with regard to information search, retrieval and presentation**
- user-friendly and easy service design, configuration and deployment for the public authority**

